Federal Plans Specialist

C3 Coordinator





C3 Coordinator

- ☐ Child and Family Service Plan
- ☐ Child and Family Service Review
- ☐ Continuous Quality Improvement

Child and Family Services Review (CFSR) Overview





Purpose of the CFSR





01

Determine conformity with federal child welfare requirements

02

Learn about the experiences of children, youth, and families receiving child welfare services

03

Assist states in enhancing their capacity to help children and families achieve positive outcomes

History of the CFSRs



- The 1994 Amendments to the Social Security Act (SSA) authorize the U.S. Department of Health and Human Services (HHS) to review state child and family service programs to ensure conformity with the requirements in titles IV-B and IV-E of the SSA. The Children's Bureau administers the review system, known as the Child and Family Services Reviews (CFSRs).
- In 2000, the Children's Bureau published a final rule in the Federal Register to establish a process for monitoring state child welfare programs. Under the rule, states are assessed for substantial conformity with federal requirements for child welfare services.
- All 50 states, the District of Columbia, and Puerto Rico completed their first review by 2004 and their second review by 2010. After each review cycle, or "round," no state was found to be in substantial conformity in all of the seven outcome areas and seven systemic factors. States developed and implemented Program Improvement Plans after each review to correct those areas not found in substantial conformity.
- The third round of reviews began in 2015 and concluded in Georgia in 2020. The Children's Bureau recently announced that Round 4 has begun.



Georgia Review Highlights:

- Georgia has an ongoing quality assurance review process.
- Designed to accurately determine the quality of Georgia's Child Welfare casework based upon Round 3 CFSR criteria in the months prior to Round 4. Outcomes from these reviews help guide initiatives that can address deficits while also building upon strengths.
- Ensures that we embrace shared values related to quality. This includes viewing statewide outcomes as indicative of county or regional performance.
- > Georgia's review process models the federal process and includes:
 - Comprehensive case reviews
 - Case-Specific Interviews
 (children, parents, case managers, supervisors, foster parents, service providers, & legal representatives)
 - Stakeholder feedback to evaluate systemic factors



CFSR Overview

Safety, Permanency, and Well-Being

- >7 Outcomes
- >18 Items

Safety

Outcome S1:	Children are,	first and foremost,	protected from	abuse and neglect.
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Outcome S2: Children are safely maintained in their homes whenever possible and appropriate.

I Item 2· □	Services to family to protect children in home and prevent removal or re-entry into foster care
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Item 3: Risk assessment and safety management

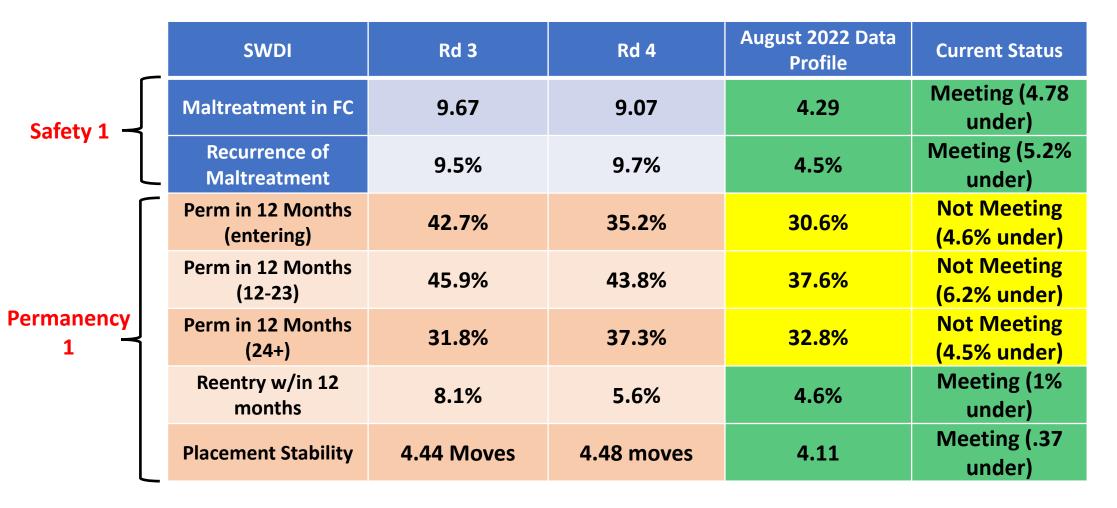
Permanency

Item 4:	Stability of foster care placement
Item 5:	Permanency goal for child
Item 6:	Achieving reunification, guardianship, adoption, or other planned permanent living arrangement

Outcome P2: The continuity of family relationships and connections is preserved for children

Item 7:	Placement with siblings	
Item 8:	Visiting with parents and siblings in foster care	
Item 9:	Preserving connections	
Item 10:	Relative placement	
Item 11:	Relationship of child in care with parents	

Round 4 SWDI Goals



Comparing the most recent SWDI's to the Round 4 goals, Georgia would meet 4 of the 7.

Well-Being			
Outcome WB1: Families have enhanced capacity to provide for their children's			
	needs.		
Item 12:	Needs and services of child, parents, foster parents		
Item 13:	Child and family involvement in case planning		
Item 14:	Caseworker visits with child		
Item 15:	Caseworker visits with parent(s)		
Outcom	Outcome WB2: Children receive appropriate services to meet their educational		
	needs		
Item 16:	Educational needs of the child		
Outcome WB3: Children receive adequate services to meet their physical and			
mental health needs			
Item 17:	Physical health of the child		
Item 18:	Mental/Behavioral health of the child		

Safety		Statewide Aug 2022	Metro District July 2022
Item 2:	Services to family to protect children in home and prevent removal or re-entry into foster care	27%	36%
Item 3:	: Risk assessment and safety management		23%
Well-Being		Statewide Aug 2022	Metro District July 2022
Item 12:	Needs and services of child, parents, foster parents	15%	15%
Item 14:	Caseworker visits with child	43%	30%
Item 15:	Caseworker visits with parent(s)	12%	11%

Opportunities

- Contacts with *children* and *parents* that go beyond the "friendly visit' and demonstrate engagement with the family through safety discussions, case planning, assessment of needs, and evaluation of behavioral change.
- Comprehensive assessment skills are critical in all program areas, as the results of those assessments (both formal and informal) drive decision making throughout the life of the case.
- Engagement with relevant collateral sources, such as ongoing treatment providers, law enforcement, probation officers, school and medical providers to gather quality information related to progress with services or additional needs.
- Timely implementation of services following the identification of needs (timely referrals and follow-up related to referrals)
- Continual assessment for more intensified services when parents continue to test positive for drugs/alcohol or there continue to be domestic violence or ongoing parenting concerns.



ROLE of the COURTS

- Court representatives are critical partners in the state child welfare agency's
 ability to achieve positive outcomes for children and families. Decisions and
 timeframes of the court directly affect the agency's ability to meet child welfare
 goals. The courts are an integral part of any state's system for addressing the
 needs of abused, neglected, and dependent children.
- The courts' role in children's welfare is part of what is monitored by the CFSRs. The courts ensure that the agency is in compliance with child welfare laws and standards and can provide data and information on issues examined by the CFSRs, such as:
- ➤ How effectively the state's processes for periodic case reviews and permanency hearings promote timely and appropriate permanency outcomes for children in foster care,
- ➤ How effective the state is in identifying children for whom termination of parental rights is appropriate and whether termination of parental rights actions are filed in a timely manner,
- > How engaged parents are in the case planning and goal-setting processes, and
- ➤ How effectively foster parents and other caretakers are notified and have an opportunity to be heard in court hearings about the children in their care.





Acronyms



- CFSR- Child and Family Services Review C3- CQI, CFSP, CFSR
- APSR- Annual Progress Services Report CQI- Continuous Quality Improvement
- **SWDI** Statewide Data indicators
- PIP- Performance Improvement Plan CFSP-Child and Family Services Plan



Christine Barbery, Federal Plans specialist (State Office)

(470) 747-0288 Email: Christine.Barbery@dhs.ga.gov

Kelsey Prezioso, C3 Coordinator, Region 13

Email: Kelsey.Prezioso@dhs.ga.gov

Phone: (404) 357-8165

Kelly Dennis, Program Manager, CFSR and CQI

404-272-4989 Email: Kelly.Dennis@dhs.ga.gov